

Having trouble paying your Pennsylvania American Water bill? These programs may be able to help.

PENNSYLVANIA AMERICAN WATER CUSTOMER ASSISTANCE PROGRAMS

H2O Help to Others Program™

Grants, bill discounts and water-saving devices and education for qualifying low-income households.

- **Grants** of up to \$500/year
- **Water Discount:** A 40% to 80% discount on the monthly service fee and a 25% to 80% discount on the monthly volumetric charges (saves the average residential customer \$19.93 to \$55.39/month.*
- **Wastewater Discount:** A 30% to 80% discount on the total wastewater charges (saves the average residential customer \$42.00 to \$88.18/month.*
- **Water-saving devices and education.**

For more information or to apply: Visit Dollar Energy Fund online at dollarenergy.org/myapp or call 888-282-6816.

Payment Arrangements

Extends the time you have to pay a past due balance. **To learn more:** Contact our customer service center at 800-565-7292 M-F, 7 a.m. to 7 p.m.

**Discount varies based on income.*



WE KEEP LIFE FLOWING®

GOVERNMENT PROVIDED ASSISTANCE PROGRAMS

Learn more about possible government assistance programs on our website listed below, or dial 2-1-1 to contact local help agencies.

LEARN MORE

Learn more about customer assistance programs, including available government programs, at **pennsylvaniaamwater.com**. Under Customer Service & Billing, select Customer Assistance Programs.

